

A DEER REST CABIN RENTAL INFORMATION

WE USE FOUR SEASONS REAL ESTATE (AKA: WWW.CASASDERUIDOSO.COM) FOR OUR RESERVATIONS, RENTAL AND POLICY ENFORCEMENT. BELOW YOU WILL FIND ALL THE INFORMATION YOU WILL NEED TO RENT OUR CABIN. PLEASE NOTE: YOU WILL BE RENTING OUR CABIN THROUGH FOUR SEASONS AND THEY WILL BE YOUR CONTACT THROUGHOUT THE RENTAL PROCESS. PLEASE CONTACT FOUR SEASONS DIRECTLY AT THE NUMBER BELOW WITH ANY QUESTIONS, PROBLEMS, OR FOR RESERVATIONS.

THANK YOU AND HAVE A GREAT TIME IN RUIDOSO!

ONLINE RESERVATIONS-CLICK HERE

POLICIES & PROCEDURES

CASAS of FOUR SEASONS

GENERAL INFORMATION

Casas de Ruidoso and Four Seasons Real Estate are located at 712 Mechem Drive in Ruidoso. We are immediately across the street for the Sierra Mall and the Lawrence Brothers IGA Grocery Store. We are open 8 am - 5 pm Mountain Time seven days a week.

Toll Free: 800.822.7654

Local Ruidoso: 505.257.9171

Fax: 575.257.9774

Accepted Form of Payment

Visa / MasterCard / Discover / Cashier's Check / Money Order

Rates:

\$110.00 per night year round EXCEPT CHRISTMAS AND NEW YEAR'S

\$165.00 per night ON CHRISTMAS AND NEW YEAR'S

Deposit:

- 1 night stay charged to your credit card the day reservation is made.
- 2 nights stay charged to your credit card the day reservation is made for Christmas/New Year's.

CHECK-IN/ARRIVAL

Check-in time is 4:00 pm or after. Your reservation confirmation form MUST be signed prior to check-in and arrival. All guests must check-in at our office to receive their check-in packet consisting of keys, map, and various other information.

CHECK-OUT/DEPARTURE

Check out time is 11:00 am or before. Return your keys to the office.

[ONLINE RESERVATIONS-CLICK HERE](#)

TERMS AND CONDITIONS

Confirmation: Our reservation is guaranteed/confirmed upon receipt by Four Seasons Real Estate of your credit card number and expiration date. Payment in full is due 14/30/60 days (whichever applies) prior to arrival.

Deposits/Cancellations/Refunds: A one night deposit is required on all reservations except at Christmas. At the time your reservation is made, a deposit equal to one night will be charged to your credit card. This deposit is applied to your reservation total and the balance is due 14 days prior to your arrival date except at Christmas. If canceled within 14 days of your arrival date, total rental amount is forfeited. If canceled 14 or more days prior to arrival, the one night deposit will be refunded less a 10 % cancellation fee. All cancellation requests must be in writing.

Christmas/New Years Reservations: Christmas/New Years reservations must be paid in full by November 1. Should you cancel prior to November 1, you will incur a \$100.00 cancellation fee. If your reservation is canceled after November 1 and prior to December 1, 50% of the reservation total will be forfeited. NO REFUNDS AFTER DECEMBER 1.

Unused Lodging: If your plans change while visiting Ruidoso and you must depart earlier than your departure date, there is no refund for any unused portion of your stay.

Casas Change-Out: Due to circumstances beyond our control, we reserve the right to move your reservation within like accommodations up to and including the day of arrival.

Departure: Upon your departure, secure the premises and return all keys in your possession to our office. Place all trash in the appropriate receptacles on the street, turn the heat down to 55 degrees or turn off air conditioning and be sure to lock all doors and windows

QUESTIONS ABOUT OUR CASAS

Cleaning Fee: The cleaning fee is for the cleaning of the Casa upon your departure. Should you require additional housekeeping during your stay, please call our office to make arrangements in advance for this service.

Hot Tub Fee: The Hot Tub fee is for chemical service upon your departure. Improper use will result in additional charges. NO HOT TUB AT THIS PROPERTY.

No Smoking: All Casas are non-smoking. Please smoke outside on the deck, if fire restrictions permit. Extinguish and dispose of smoking materials properly.

No Pets: All Casas are not pet friendly. Pets are not allowed. Violation of this will incur extra charges.

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Firewood: All Casas have a wood burning fireplace unless otherwise noted. Firewood is provided between Thanksgiving and Easter for your use during your stay. Please do not chop firewood on the hearth or use flammable liquid to start a fire. Make sure the damper is open before lighting a fire. Dispose of ashes in the metal ash bucket as provided.

If your Casas has a gas log fireplace, there will be no firewood on the premises. Do not attempt to place firewood on gas logs and light them as this will cause serious damage to the gas log unit. This is considered damage beyond normal wear-and-tear and you will be charged for all repairs.

Casas Provisions: All of our Casas are fully furnished with linens, kitchen dish ware, cookware, utensils, coffee maker, televisions, cable or satellite service, washer/dryer (unless otherwise noted). Further, for your immediate convenience, you are provided with an initial supply of paper goods, bath soap, kitchen detergent, dishwasher liquid and laundry detergent.

**PLEASE LET US KNOW IF THERE IS ANYTHING FURTHER WE CAN DO
TO MAKE YOUR STAY AS PLEASANT AS POSSIBLE!!!
WE SINCERELY APPRECIATE YOUR BUSINESS!!!
THANK YOU**

[ONLINE RESERVATIONS-CLICK HERE](#)

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